

Access Statement For Lansdowne Villa Guest House

Introduction

Lansdowne Villa Guest House is in Bourton on the Water about 200 yards of flat walking from the centre of the village, we have 11 letting rooms with 2 on the ground floor, however due to the age and situation of the building we have 3 steps into the front of the house with a sturdy handrail on the left side which may be difficult for people with limited ability and again because of the age of the building, rooms are not suitable for wheelchair users

Pre-Arrival

- We are located on a level road with plenty of off road parking readily available
- The nearest shops are 200 yards along the level street
- The nearest bus stop is also 200 yards away
- The nearest convenient railway station is Moreton in Marsh which is approximately 8 miles away. Taxis can usually be found easily there and there is also a bus service run in office hours.
- There are several local Taxi services but they do need booking in advance which we would be happy to do for you.
- We are unable to accommodate dogs except guide dogs and then only in one designated room on the ground floor
- Menus can be provided in larger print if required, but unfortunately we do not have facilities to prepare documents in Braille
- Our web site www.lansdownevilla.co.uk provides pictures and further information of the accommodation and the area
- You can contact us by phone or email and also book online on our web site please see the "Contact Information" section of this document for full details

Arrival & Car Parking Facilities

- We have ample parking on a flat off road area around the front of the building made of block paving and which is well marked and well lit, access to the front door is on the level and a very short distance (maximum 20yards minimum 2 yards) There are 3 steps to the front door

- Access is gained by ringing the front door bell and the telephone number is displayed outside in case of difficulty
- We offer assistance with luggage

Main Entrance & Reception

- There are 2 doors at the front of the house one is a fire exit, the main entrance is the large door in the middle of the main house and is on the right of the 2 doors as viewed from the road, access to this main entrance is via three 8 inch steps which has a study handrail on its left side to gain entry on arrival please ring the bell located to the left of the door.
- Assistance can be provided on request
- All guests are made aware on arrival of all areas within the house that may be useful to them and how to access them
- Check in is after 2.00pm and before 6.00pm, different times can be possible by prior arrangement

Public Areas - General (Internal)

- Lansdowne Villa is a Victorian Villa with additions made in the 20th century.
- The front door leads to a long hall which is 3 foot 10 inches wide with one downstairs bedroom immediately on you left as you enter the front door, at the far end (6 yards) is the staircase to the first floor which has 14 seven and a half inch steps including 5 turning steps with old fashioned banister and is 3 foot wide, also at the foot of the stairs on your right is the dining room door which has a bell push for assistance if required at any time and on the left a door to the residents lounge through which access is gained to another downstairs bedroom via a connecting door and one small step (3 inches) there is also another staircase next to this second bedroom with access to the first floor and a solid banister on the left which has 13 steps 8 inch high including a platform step at the top and is 2 foot 4 inches wide.
- The front door is 3 foot wide and all other doors are 2 foot 4 inches wide
- All floor areas in the public areas are covered in carpet.
- All public areas are centrally heated

Public Areas - WC

- We regret we have no separate wc only the ones in the bedrooms.
- In the event of a fire alarm all areas will be checked by staff for those needing assistance.
- Please let us know on arrival if assistance is required in an emergency

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- We serve breakfast in our dining room (see back of door in bedroom for times) which is located on the ground floor next to the staircase in the hall.
- It is a well lit room with square and oblong tables and chairs which are moveable
- Menus are printed black on yellow in good size print for ease of use.
- There is a self service fruit, cereal and juice stand as you enter the dining room on your left and you will be shown to your table by a member of staff
- The dining room as is the whole house non-smoking and on the level with no steps
- Unfortunately we have no public WC so please access the one in your room
- We have a small residents lounge located next to the stairs on the ground floor off the hall, there are no steps and it has two settees a high back chair and an office chair for use at the computer which is located there and which is for residents use

Outdoor Facilities

- There is a small outdoor seating area to the front of the house, access is gained off the car park via one small step and the surface is paved

Bedrooms

- Unfortunately our bedrooms are not suitable for wheelchair users
- In the event of an emergency a member of staff will alert all those in need of assistance, please let us know when checking in if this is applicable.

- All televisions have remote control
- All floor covering in the bedrooms is carpet
- Tea and coffee making facilities is provided
- All beds are made up with duvets and allergy free pillows
- All bedrooms have central heating which can be controlled by the valve on the radiator
- All bedrooms are ensuite 9 with bath, shower and wc and basin and two with shower wc and basin
- All bedrooms have bedside cabinets wardrobes and dressing tables along with two chair where applicable
- There is a hairdryer in the dressing table draw
- We have two downstairs bedrooms
- There are details on emergency procedure and other useful information on the back of the door in your bedroom
- All bedrooms are well lit with overhead light switched on by the main door and bedside lights either overhead with switch next to them or separate lamps on the bedside cabinet
- BEDROOM 1 is located just inside the front door on the right, it can be a twin room with two 3 foot single beds or a double with one 6 foot bed its ensuite has shower, basin and wc.
- BEDROOM 2 is located on the ground floor with access to it through the lounge with one small step as you exit the lounge, it is a 5 foot four-poster bed and its ensuite has bath with shower over, basin and wc.
- BEDROOM 3 is located up the main stairs from the hall and is the first door on the left and has a 4 foot 6 inch bed, its ensuite has a shower, basin and wc.
- BEDROOM 4 is located up the main stairs from the hall and is the second door on the left, it has a 4 foot 6 inch bed and its ensuite has a bath with shower over, basin and wc.
- BEDROOM 5 is located up the main stairs from the hall and is slightly on your right when you reach the landing, it has a 4 foot 6 inch bed and its ensuite has a bath with shower over, a basin and wc.
- BEDROOM 6 is not in use
- BEDROOM 7 is located up the main staircase from the hall and then bear right and follow the passage there is a small step as you go through a fire door and room 7 is then in front of you, it has two 3 foot beds or a 6 foot double bed and its ensuite has a bath with shower over, a basin and wc.
- BEDROOM 8 is located up the main staircase from the hall, bear

right on the landing and follow the passage through a fire door which has a small step when you see room 7 in front of you bear left down the passage and room 8 is at the end on the right, access can also be gained by going up the stairs adjacent to room 2 and these bring you out by room 8 door. room 8 has a 4 foot 6inch bed and two 3 foot beds and is a family room, the ensuite has a bath with shower over, basin and wc

- BEDROOM 9 is located on the top floor and is accessed via the staircase from the main hall and then turning right on the first landing and then via a second set of stairs to the top landing, room 9 is then the first door on the left, it has a 3 foot bed and is a single room, its ensuite has a bath with shower over, basin and wc.
- BEDROOM 10 is located on the top floor and is accessed via the main stairs from the hall and then tuning right on the first landing and up the second staircase, room 10 is the second door on the left on the top landing and has two 3 foot beds or one 6 foot bed, its ensuite has a bath with shower over, basin and wc.
- BEDROOM11 is located on the top floor and is accessed via the main stairs from the hall then turning right on the first landing, up the second stairs and room 11 is the second door on the right off the top landing and has two 3 foot beds or one 6 foot bed, its ensuite has a bath with shower over, basin and wc.
- BEDROOM 12 is located on the top floor and is accessed via the main stairs from the hall then turn right on the first landing and up the second stairs, room 12 is the first door on the right off the top landing, its ensuite has a bath with shower over, basin and wc

Bathroom, Shower-room & WC [Ensuites]

- All ensuites have cushioned floor covering (a bit like posh lino) and an ordinary hinged door with pull cord light switch on entry and shaver point/light with pull cord over the basin mirror
- Unfortunately none of our ensuites are suitable for wheelchair users
- All are bedrooms are ensuite

Grounds and Gardens

- We only have a small seating out area which is at the front of the building and accessed from the car park, there is one small step up onto a paved area

Additional Information

- We have a fully maintained fire alarm system which rings very loudly in case of fire, if you are unlikely to hear this or will need assistance to leave the building at this time please let us know at time of checking in, instructions in case of a fire can be found on the back of the bedroom doors please do contact us if anything is not clear and you need further help.
- Special diets can be catered for, please advise if you would like us to do this
- There is a fridge in the dining room which can be accessed by guests wishing to refrigerate medication.
- Mobile phone reception is ok within the building and broadband internet connection is available via the computer in the lounge
- Lansdowne Villa Guest House is a no smoking house

Contact Information

- Address: Lansdowne Villa Guest House Bourton on the Water, Cheltenham GLOS GL 54 2AR
- Telephone: 01451 820673
- Email: enquiries@lansdownevilla.co.uk
- Website: www.lansdownevilla.co.uk

Future Plans

- There is a continual rolling programme of improvements taking place with flooring in various bedrooms and bathrooms being replaced and redecoration taking place